

# BROAD RIVER WATER AUTHORITY

## Schedule of Water Rates –Payment Requirements

Effective July 1, 2023

### Section I – Minimum Volume and Service Rates

Each metered customer will be charged a monthly minimum rate, which includes zero to 1,000 gallons of water volume:

Block	Meter Service Size	Minimum Charge: 0-1000 Gallons
1	¾"	\$ 30.00
1	1	\$ 51.00
1	1.5	\$ 114.00
1	2	\$ 196.00
1	3	\$ 331.00
1	4	\$ 480.00
1	6	\$ 845.00
1	8	\$1,300.00

Note: If one meter serves more than one structure, the minimum charge is twice the charge listed for the applicable meter size. The minimum charge is for 0 – 1000 gallons.

### Section II – Volume Rates

#### Schedule A – Residential Sales

Each metered residential customer will be charged a monthly volume rate in accordance with the following schedule:

Block	Volume per Month	Rate per 1000 Gallons*
2	1,001 – 20,000 gallons	\$ 5.65
3	All over 20,001 gallons	\$ 4.55

\*Rate per 1,000 gallons is billed in increments of 10 gallons.

#### Schedule B – Non-residential Sales

Each metered non-residential customer will be charged a monthly volume rate in accordance with the following schedule:

Block	Volume per Month	Rate per 1000 Gallons*
2	1,001 – 20,000 gallons	\$ 5.60
3	20,001 – 1,000,000 gallons	\$ 5.45
4	All over 1,000,000 gallons	\$ 2.40

\*Rate per 1,000 gallons is billed in increments of 10 gallons.

#### Schedule C – Re-Sale

This schedule is for state permitted water purveyors (1/1/2024)

Block	Volume per Month	Rate per 1000 Gallons
2	All over 1,001 gallons	\$1.95

### Section III – Fire Protection

Fire Protection Service is available to all customers with un-metered fire connection lines. Rates are monthly charges based upon the number of sprinkler heads on the fire protection system within the customer’s structure and per fire hydrant located on the customer’s property. There is no charge for fire hydrants located on BRWA mains to serve the general public. It is the customer’s responsibility to notify the BRWA of any change in number of sprinkler heads/fire hydrants on their property.

Monthly Rates:

1. Sprinkler heads, per sprinkler head           \$.085 each
2. Hydrant Service                                   \$2.75 each

### Section IV – Bulk Water Service

Bulk water is available to purchase at designated locations. Pick up is to be approved/coordinated in advance through the BRWA. Bulk water requested for hauling, special projects and construction will be provided on a case-by-case basis, with charges set by the Manager and generally within the guidelines of the appropriate volume charges of Section II.

**Section V – Payment**

1. Bills will be sent to all customers based upon approximately thirty (30) days of service. Bills are due and payable by the first day of each month, and are past due and delinquent on the twenty-fifth (25<sup>th</sup>) day of the month. All bills paid after this date are subject to a late charge as approved by the BRWA. Bills not paid by the last day of the month subject the customer to termination of service.
2. Courtesy notices are sent to customers with contact information on file, however, no second notice is required reminding of payments past due.
3. Customers who fail to receive a bill in the mail are not excused from the responsibility for timely payment of all services provided.
4. Customers who have service disconnected due to lack of payment, returned check for insufficient funds, or other reasons as per BRWA policy, may be required to complete a service agreement application and subject to full payment of all current and delinquent charges and fees, including reconnection fees prior to service being restored.

**Section VI – Water Service Contracts**

BRWA may negotiate with any single customer an individual service contract that covers the cost, delivery, conditions, and payment for water service. Each contract must be recommended by the Manager and approved by the Board of the BRWA. Water Service Contracts are generally established for only high volume customers.

**Section VII – Residential Irrigation Meter:**

Separate irrigation meters are available only for residential customers with sewer service, for an installation charge of \$1,250 with a monthly minimum charge of \$5 for a ¾” meter. For a 1” meter, a standard tap fees applies with a monthly minimum charge of \$9. Volume rates are exactly the same as regular rates.

**Section VIII – Sewer Rates**

By contract the BRWA collects sewer charges for the Towns of Spindale and Rutherfordton, and Cliffside Sanitary District. Payment of all sewer charges are subject to all conditions as set forth in Section V. Sewer rates are set by the towns and district and are as follows per month:

Rutherfordton:	<b><u>Inside</u></b>	<b><u>Rate per 1000 Gallons</u></b>
	Base Rate (includes 0 gals.)	\$21.63
	Next 500,000 gallons	\$ 6.29
	Next 500,000 gallons	\$ 5.47
	Next 9,000,000 gallons	\$ 3.50
	Over 10,000,001 gallons	\$ 1.58
	<b><u>Outside</u></b>	<b><u>Rate per 1000 Gallons</u></b>
	Base Rate (includes 0 gals.)	\$64.89
	Next 500,000 gallons	\$18.87
	Next 500,000 gallons	\$16.42
	Next 9,000,000 gallons	\$10.51
	Over 10,000,001 gallons	\$ 4.73
Spindale:	<b><u>Inside</u></b>	<b><u>Outside</u></b>
Residential	\$8.96/1,000 after 1 gal	\$17.92/1,000 after 1 gal.
Commercial	\$20.00 base, then \$8.96/1,000 after 1 gal	\$40.00 base, then \$17.92/1,000 after 1 gal
Industrial	\$6.53/1,000 gallons after 1 gal	\$9.45/1,000 gallons after 1 gal
Cliffside Sanitary District: (9/1/23)	<b><u>Inside</u></b>	<b><u>Rate per 1000 Gallons</u></b>
Residential	Base Rate (includes 1,000 gals.)	\$31.60
	Next 19,000 gallons	\$ 6.18
	Over 20,001 gallons	\$ 5.67
Industrial	Base Rate (includes 1,000 gals.)	\$540.00
	Next 249,000 gallons	\$ 10.80
	Over 250,001 gallons	\$ 8.00
Institutional	Base Rate (includes 1,000 gals.)	\$814.00
	Next 249,000 gallons	\$ 13.50
	Over 250,001 gallons	\$ 10.80

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**SCHEDULE OF FEES & CHARGES**

	<u>Charge</u>
<u>Service Call:</u> 8:00 AM to 5:00 PM	No Charge
After 5:00 PM, Weekends, Holidays	\$75
<u>Service Fees:</u>	
1) Connection fee for all new system customers with ¾” meter, existing customers to establish an additional account, or to transfer an account	\$25
2) Account transfer fee for landlords set to default when tenant vacates property	\$0
3) Non-Payment fee charged if past due balance is not paid by 5:00 pm on the disconnection date indicated on the bill. Non-payment fee includes reconnection due to non-payment: 8:00 AM to 5:00 PM	\$0
<u>Deposits:</u>	
1) New system customers owning or renting the respective property for ¾” or 1” metered service (includes water taps) (larger than 1” metered service is equal to monthly minimum bill)	\$75
2) Existing customers without good credit, to establish an additional account, transfer an account, or to reconnect service disconnected due to non-payment of bill for ¾” or 1” metered service (larger than 1” metered service is equal to monthly minimum bill)	\$75
3) Sewer/ Sanitation customers for the Town of Spindale, Town of Rutherfordton, and Cliffside Sanitary District	\$50
4) Deposits will be refunded as applied credit to accounts after 18 months of full payment of bills with no late payments or applied to final bill when customer closes account	
<u>Return Checks or Drafts:</u>	
Re-deposit of Return Check (1 <sup>st</sup> time)	\$15
Returned Check Fee (2 <sup>nd</sup> time returned)	\$25
<b><u>Late Payment of Bill</u> (on balance after 25<sup>th</sup> of month)</b>	<b>9% or \$6 min.</b>
<u>Remove or Lock Meter</u>	\$50
<u>Meter Tampering</u>	\$5,000 max. Per NC statutes
<u>Meter Testing @ Customer Request:</u>	
Charge	
First Request	No
Second Request (within 12 months)	\$50
<u>Meter Rereads @ Customer Request:</u>	
Charge	
First Request	No
Second & subsequent requests (if no problem found)	\$25 each
<u>Water Sample Test</u>	
Community Water Systems	\$50
Private Wells	\$40
Multiple Samples	\$25

Relocate Fire Hydrant/Waterline/Appurtenances  
Cost

Actual

Deferred Payment Options

Customers who have delinquent accounts and experience temporary financial hardship may make arrangements for deferred payments. Customers are allowed two (2) arrangements within a 12-month period. Specific payment arrangements outside of these conditions are considered on a case by case basis and require approval by the Executive Director. The amount of deferred payment will not exceed \$ 500. Arrangements that are not met will result in disconnection of service, and payment of all past due fees in order to have service reestablished.

**Schedule of Tap Fees:**

	<u>3/4"</u>	<u>1"</u>	50/50 projects*	
			<u>3/4"</u>	<u>1"</u>
Deposit	\$ 75	\$ 125	\$ 75	\$ 125
Meter	\$ 275	\$ 350	\$ 275	\$ 350
Tap *	\$ 975	\$ 1,250	\$ 1,725	\$ 3,250
<b>Total</b>	<b>\$ 1,325</b>	<b>\$ 1,725</b>	<b>\$ 2,075</b>	<b>\$ 3,725</b>

Tap fees for meters 2" and larger are set by BRWA Executive Director based upon cost of service and would include any reimbursement owed to the County for 50/50 projects

\* Fees for 50/50 lines apply where the waterline was installed as a part of a County 50/50 project. BRWA reimburses the County for new taps made on these lines.

**Irrigation Meters:**

3/4" meter \$ 1,250 tap fee; \$5 monthly minimum  
1" meter \$ 1,600 standard tap; \$9 monthly minimum

**Billing Fees for Sewer Accounts:**

\$0.85 per bill (billed on monthly basis)

**Meter Reading Fee for bulk users or master meters:**

\$0.90 per meter